

THE SOURCE OF TOCCOA’S WATER

Our main source of drinking water is Lake Toccoa located on Highway 17 Alternate approximately 2.5 miles north of the city. The lake is supplemented by pumping water from Davidson Creek Reservoir and Lake Yonah. This drinking water quality report shows that our drinking water is safe and meets or exceeds federal and state requirements. The amount of drinking water treated in 2024 totaled 1.74 billion gallons!

CITY OF TOCCOA WATER UTILITY
MISSION STATEMENT

- To provide safe, potable water and services to the citizens of Toccoa and Stephens County.
- To preserve the public health by the protection of quality and quantity of water available through the state and federal laws sound management practices and operating procedures.
- To keep the public well informed and to maintain the development and training of employees.

TOCCOA’S WATER MEETS
FEDERAL STANDARDS

All water sources, including reservoirs and surface water, travel over the surface of land or through the ground and dissolve naturally occurring mineral and, in some cases, radioactive material, and can pick up substances resulting from human & animal activity. Some people are more vulnerable to contaminants found in drinking water than the general population. Immuno-compromised persons such as persons undergoing chemotherapy, immune system disorders, elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on how to lessen the risk of infection by microbial contaminants are available from the Safe Drinking Water Helpline at 1-800-426-4791 or online at <https://www.epa.gov/ground-water-and-drinking-water/safe-drinking-water-information-system-sdwis-federal-reporting>.

FIND OUT MORE ABOUT TOCCOA’S WATER

We appreciate the comments we receive from our customers. This report is designed to inform you about the quality water we provide to you every day. Our goal is to provide a safe and dependable supply of water. We want you to understand the efforts we make to continually improve the water treatment process and protect our valuable water resources. We are committed to ensuring the quality of your water. To keep our valued customers informed about our water utility, tours can be arranged by calling John Estes at 706-282-3264. **Additionally, the City of Toccoa City Commission meets on the second and fourth Monday of every month at 5pm. Your participation is welcome.**

IF YOU HAVE ANY QUESTIONS CONCERNING THIS REPORT OR OUR WATER UTILITY, CONTACT THE CITY OF TOCCOA AT 706-886-8451.
FOR BILLING INQUIRIES,
PLEASE CALL
706-282-3222

Compliance tap sampling data for lead is available for public review. To access this data, please contact City Hall at 706-886-8451 or visit the Utilities department on the 3rd floor of City Hall. This information includes the most recent results from our lead monitoring program and is provided to help you make informed decisions about your drinking water.

As part of our commitment to ensuring safe and high-quality drinking water, the City of Toccoa Water Utility has developed a comprehensive Service Line Inventory (SLI). This inventory identifies the materials used in water service lines throughout our distribution system, including whether any lines are made of lead, galvanized requiring replacement or are of unknown material. The SLI is a critical tool for protecting public health and complying with the Lead and Copper Rule Revisions (LCRR). It helps us identify and prioritize areas for lead service line replacement and ensures transparency with our customers.

- How to access the Service Line Inventory:**
Customers can review the Service Line Inventory By:
- (1) Georgia EPD website link <https://ga-epd.120water-ptd.com/#map> and search by street address,
 - (2) Call our water Utilities office at 706-282-3257,
 - (3) Visit City Hall Utilities department during normal business hours.

If your property is identified as having a lead, galvanized requiring replacement, or unknown service line, you will receive a direct notification with additional information and guidance.

TOCCOA’S WATER IS MONITORED
FOR SAFETY

The City of Toccoa Water Treatment Facility, located at 2611 Falls Road, routinely monitors your drinking water according to federal and state laws. Our laboratory performed more than *59,201 chemical analyses and 4352 microbiological lab tests during calendar year 2024*. Drinking water, including bottled water, may possibly be expected to contain at least small amounts of contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA’s Safe Drinking Water Helpline (1-800-426-4791).

LEAD SAFETY PRECAUTIONS

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing.

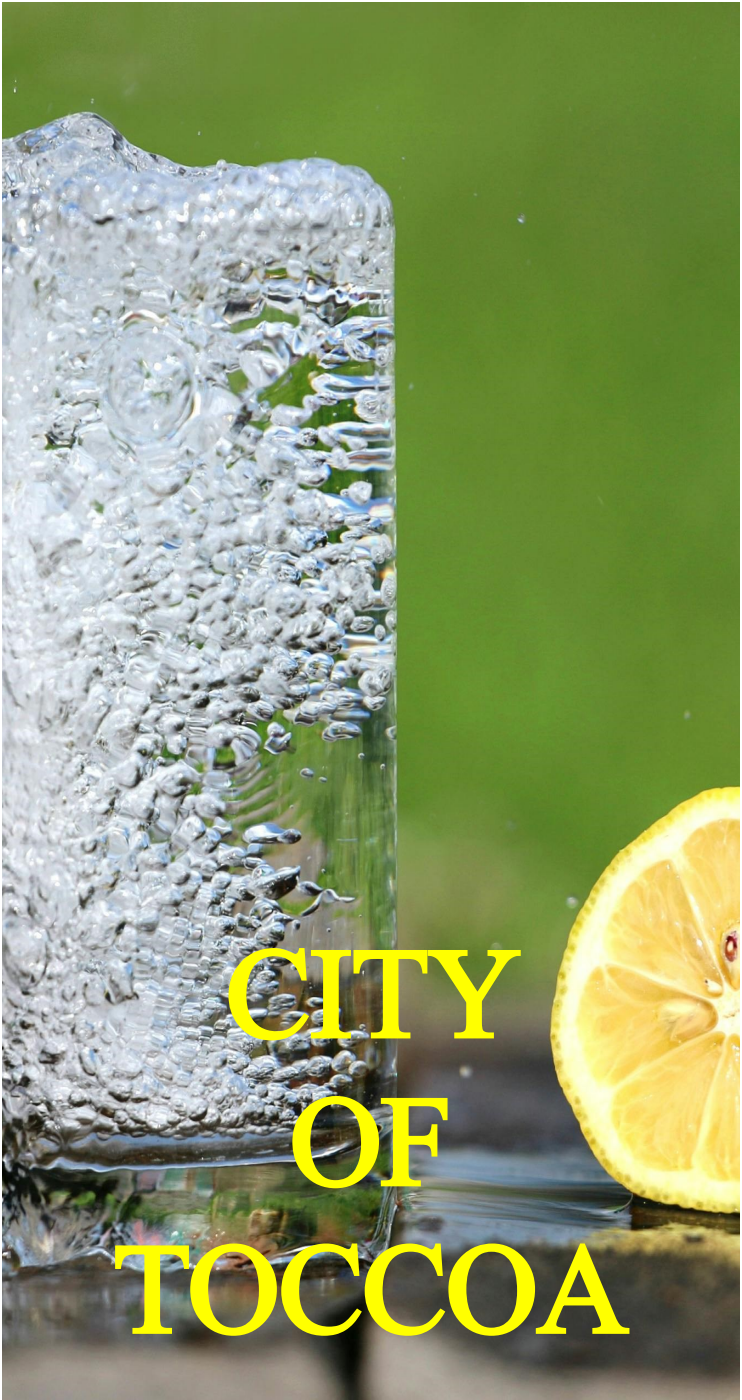
The City of Toccoa is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your sampling results do not detect lead at one point in time.

You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family’s risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly.

Use only cold water for drinking, cooking and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead or galvanized service line requiring replacement service line, you may need to flush your pipes for a longer period.

If you are concerned about lead in your water and wish to have your water tested, contact Customer Service at City Hall by calling 706-886-8451.

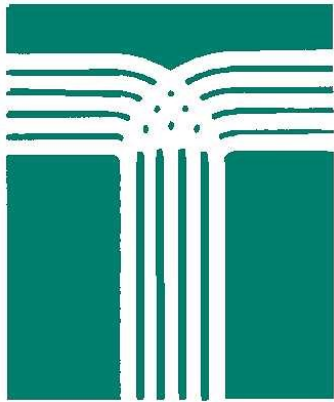
Information on lead in drinking water, testing methods and steps you can take to minimize exposure is available at: <https://www.epa.gov/safewater/lead>.



Drinking Water Quality
Report


Issued: July, 2025
Reporting Year: 2024

PWSID# GA2570001
P.O. Box 579
Toccoa, GA 30577
706-282-3257



TOCCOA HAS A SAFE AND SECURE WATER SUPPLY

This is the twenty seventh edition of our water quality report as federally required. The City of Toccoa Water System - operated by over thirty dedicated individuals - continues to provide a quality, safe product for Toccoa, Stephens County and beyond. Please review this report carefully and feel free to contact us if you need additional information.

Sincerely,

Harry Scott
City of Toccoa
Utilities Director

Unregulated Contaminant Monitoring Rule (UCMR5)

Under the **Unregulated Contaminant Monitoring Rule** (UCMR), EPA collects nationally representative drinking water occurrence data to support EPA’s future regulatory determinations and, as appropriate, assist in the development of national primary drinking water regulations (NPDWRs).

For each UCMR cycle, EPA establishes a new list of contaminants for monitoring, specifies which systems are required to monitor, identifies the sampling locations, and defines the analytical methods to be used. The 5-year UCMR 5 cycle spans 2022 – 2026, with preparations in 2022, sample collection from 2023 – 2025, and completion of data reporting in 2026.

UCMR 5 specifies monitoring for 29 per- and polyfluoroalkyl substances (PFAS) and lithium. All systems are required to report their data to EPA. The analytical results from UCMR are stored in the National Contaminant Occurrence Database (NCOD) for drinking water. For a summary of the UCMR results, tips for querying NCOD, and health effects information (including reference concentrations), please refer to the UCMR Occurrence Data webpage.

The Public Notification Rule requires that all systems notify their customers of the availability of UCMR results and we are required to report UCMR results in this Consumer Confidence Report (CCR).

The City of Toccoa had NO contaminants that were above the lowest detectable limit of the 29 contaminants specified for testing.

REGULATED SUBSTANCES (January – December, 2024)						
Substance Tested (Unit)	MCLG	MCL	Range Low/High Copper/Lead	Amount De- tected	Violation	Probable Source
Copper (ppb)	1300	1300 ¹	1.40—260	150	No	Corrosion of household plumbing systems
Fluoride (ppm)	4.0	4.0	—	0.79	No	Additive that promotes strong teeth
Lead (ppb)	0	15 ¹	0.00—0.00	0	No	Corrosion of household plumbing systems
Turbidity (NTU)	N/A	TT = 1.0 NTU Percentage of samples <0.30 NTU	—	0.06	No	Soil runoff and erosion (NTU - nephelometric turbidity units - a measure of the clarity of the water. Turbidity in excess of 5 NTU is just noticeable to the average person.)
Total Coliform (bacteria)	0%	5%	—	0%	No	Coliform bacteria are naturally present in the environment and are used as an indicator that other potentially harmful bacteria may be present

Copper and Lead rap sampling results were done in September, 2022. Next Tests are due in 2025.
¹Action Level for Copper and Lead (Note: Number of Sites that exceed Action Level = 0)
“Turbidity is a measure of the cloudiness of water. We monitor turbidity because it is a good indicator of the effectiveness of our filtration system.”

Stage 2 - Disinfections By-Products Table below: LRAA (Single Site

Substance Tested (Unit)	MCLG	MCL	Sample Date	Range Detected	Violation	Probable Source
Total Trihalolmethanes (TTHMs) (ppb)	0	80	Quarterly 2024	32.5-81.7	YES See attached viola- tion report	By-product of water disinfec- tion
Haloacetic Acids (HAA5s) (ppb)	0	60	Quarterly 2024	41.2 – 63.8	YES See attached viola- tion report	By-product of water disinfec- tion

Violations for **Disinfections By-Products** (DPB) levels are determined using the LRAA (Locational Running Annual Average) which is defined as the running average of quarterly samples collected at a specific monitoring location.
MCLG = Maximum Contaminant Level Goal ppm = parts per millions or milligrams per liter MCL = Maximum Contaminant Level
ppb = parts per billion or micrograms per liter

The Water Laboratory is certified to perform bacteriological analysis. Samples are taken from various sites approved by GEPD and analyzed for coliform bacteria. Samples taken from all new water mains are also analyzed for compliance with EPD requirements before the mains are put in service and taps can be made.

NOTE: The Georgia Environmental Protection Division (GEPD) has determined that the concentration of certain water quality parameters does not change frequently within our system; therefore, some of the data presented in this report is greater than one year old. The Water System has a waiver for Synthetic Organic Compounds (SOC) and Inor- ganic Compounds (ICO). Date issued November 1, 2019. Effective date of waiver is from January 1, 2020 until De- cember 31, 2022. A copy of the certificate is available upon request by calling 706-282-3257. More information is avail- able at <http://gadinkingwater.net>.