

## THE SOURCE OF TOCCOA'S WATER

Our main source of drinking water is Lake Toccoa located on Highway 17 Alternate approximately 2.5 miles north of the city. The lake is supplemented by pumping water from Davidson Creek Reservoir and Lake Yonah. This report shows that our drinking water is safe and meets or exceeds federal and state requirements. The amount of drinking water treated in 2024 totaled 1.74 billion gallons!

## TOCCOA'S WATER IS MONITORED FOR SAFETY

The City of Toccoa Water Treatment Facility, located at 2611 Falls Road, routinely monitors your drinking water according to federal and state laws. Our laboratory performed more than 59,201 chemical analyses and 4352 microbiological lab tests during calendar year 2024. Drinking water, including bottled water, may possibly be expected to contain at least small amounts of contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Helpline (1-800-426-4791).

## TOCCOA'S WATER MEETS FEDERAL STANDARDS

All water sources, including reservoirs and surface water, travel over the surface of land or through the ground and dissolve naturally occurring mineral and, in some cases, radioactive material, and can pick up substances resulting from human & animal activity. Some people are more vulnerable to contaminants found in drinking water than the general population. Immuno-compromised persons such as persons undergoing chemotherapy, immune system disorders, elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on how to lessen the risk of infection by microbial contaminants are available from the Safe Drinking Water Helpline at 1-800-426-4791 or online at <https://www.epa.gov/ground-water-and-drinking-water/safe-drinking-water-information-system-sdwis-federal-reporting>.

## CITY OF TOCCOA WATER UTILITY MISSION STATEMENT

- To provide safe, potable water and services to the citizens of Toccoa and Stephens County.
- To preserve the public health by the protection of quality and quantity of water available through the state and federal laws sound management practices and operating procedures.
- To keep the public well informed and to maintain the development and training of employees.

## FIND OUT MORE ABOUT TOCCOA'S WATER

We appreciate the comments we receive from our customers. This report is designed to inform you about the quality water we provide to you every day. Our goal is to provide a safe and dependable supply of water. We want you to understand the efforts we make to continually improve the water treatment process and protect our valuable water resources. We are committed to ensuring the quality of your water. To keep our valued customers informed about our water utility, tours can be arranged by calling John Estes at 706-282-3264. Additionally, the City of Toccoa City Commission meets on the second and fourth Monday of every month at 5pm. Your participation is welcome.

**IF YOU HAVE ANY QUESTIONS  
CONCERNING THIS REPORT  
OR OUR WATER UTILITY,  
CONTACT THE CITY OF TOCCOA AT  
706-886-8451**

**FOR BILLING INQUIRIES,  
PLEASE CALL 706-282-3222**



# CITY OF TOCCOA

## Drinking Water Quality Report

**Issued: July, 2025  
Reporting Year: 2024**

PWSID# GA257001

## TOCCOA HAS A SAFE AND SECURE WATER SUPPLY

This is the twenty seventh edition of our water quality report as federally required. The City of Toccoa Water System - operated by over thirty dedicated individuals - continues to provide a quality, safe product for Toccoa, Stephens County and beyond. Please review this report carefully and feel free to contact us if you need additional information. This is your system and we are here to serve YOU. Thank you!

Sincerely,



Harry Scott  
City of Toccoa  
Utilities Director

### LEAD SAFETY PRECAUTIONS

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with the customers service lines and home plumbing. The City of Toccoa Water Utility is responsible for providing high quality drinking water, but we cannot control the variety of materials used in the customers plumbing components.

When your water has been sitting for several hours you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water testing methods and steps you can take to minimize exposure is available by calling the Safe Drinking Water Helpline or online at <http://www.epa.gov/safewater/lead>.

## REGULATED SUBSTANCES (January – December, 2024)

Substance Tested (Unit)	MCLG	MCL	Amount Detected	Violation	Probable Source
Copper (ppb)	1300	1300 <sup>1</sup>	150	No	Corrosion of household plumbing systems
Fluoride (ppm)	4.0	4.0	0.79	No	Additive that promotes strong teeth
Lead (ppb)	0	15 <sup>1</sup>	0	No	Corrosion of household plumbing systems
Turbidity (NTU)	N/A	TT = 1.0 NTU Percentage of samples <0.30 NTU	0.06	No	Soil runoff and erosion (NTU - nephelometric turbidity units - a measure of the clarity of the water. Turbidity in excess of 5 NTU is just noticeable to the average person.)
Total Coliform (bacteria)	0%	5%	0%	No	Coliform bacteria are naturally present in the environment and are used as an indicator that other potentially harmful bacteria may be present

Copper and Lead results were done in September, 2022. Next Tests are due in 2025.

<sup>1</sup>Action Level for Copper and Lead (Note: Number of Sites that exceed Action Level = 0)

“Turbidity is a measure of the cloudiness of water. We monitor turbidity because it is a good indicator of the effectiveness of our filtration system.” TT= Treatment Technique

The University of Georgia completed a Source Water Assessment in October 2003. That report is available for review at City Hall – Water/Wastewater Utility.

### Stage 2 - Disinfections By-Products Table below: LRAA (Single Site Running Average)

Substance Tested (Unit)	MCLG	MCL	Sample Date	Range Detected	Violation	Probable Source
Total Trihalomethanes (TTHMs) (ppb)	0	80	Quarterly 2024	32.5-81.7	YES	By-product of water disinfection
Haloacetic Acids (HAA5s) (ppb)	0	60	Quarterly 2024	41.2 – 63.8	YES	By-product of water disinfection

Violations for DPB levels are determined using the LRAA (Locational Running Annual Average) which is defined as the running average of quarterly samples collected at a specific monitoring location.

**MCLG** = Maximum Contaminant Level Goal      **ppm** = parts per millions or milligrams per liter

**MCL** = Maximum Contaminant Level      **ppb** = parts per billion or micrograms per liter

Total Lab Microbiological Tests Performed 2024: 662

Total Chemical Laboratory Test Performed 2024: 59,201

Total Water Treated 2024: 1.74 billion gallons

NOTE: The Georgia Environmental Protection Division (GEPD) has determined that the concentration of certain water quality parameters does not change frequently within our system; therefore, some of the data presented in this report is greater than one year old. The Water System has a waiver for Synthetic Organic Compounds (SOC) and Inorganic Compounds (ICO). Date issued November 1, 2019. Effective date of waiver is from January 1, 2020 until December 31, 2022. A copy of the certificate is available upon request by calling 706-282-3257. More information is available at <http://gadrinkingwater.net>.

The Water Laboratory is certified to perform bacteriological analysis. Samples are taken from various sites approved by GEPD and analyzed for coliform bacteria. Samples taken from all new water mains are also analyzed for compliance with EPD requirements before the mains are put in service and taps can be made.