



City of Toccoa
92 North Alexander Street
Toccoa, GA 30577
(706) 886-8451

For questions, please ask for Customer
Service 706-886-8451

City of Toccoa Convenient ways to pay your Utility Bill:

In an effort to reduce the spread of the COVID-19 virus and to protect our customers and employees, we are suspending fees associated with paying your bill by phone or paying your bill online. Should you be charged a fee after March 15, we will reimburse your utility account for the fees. If you would like to do business without entering our office the following options are available.

Drive-Thru

The Drive-Thru at City Hall Municipal building is available Monday – Friday 8AM to 5PM

Mail

Please send your payment and lower portion of your bill to:

City of Toccoa
PO Box 1010
Toccoa, GA 30577-1417

Drop Box

City of Toccoa has a drop box in the front of the Toccoa Municipal Building, at 92 North Alexander Street. Please include the lower portion of your bill with check or money order.

Automatic Draft

Automatically pay your bill each month by having City of Toccoa withdraw your pre-authorized payment from your financial institution on the due date, which is shown on your bill statement. See Customer Service for forms to sign up for automatic draft. You will need a copy of a cancelled check from your banking institution.

Online

Utility customers may pay their bill with a debit card, credit card or bank draft 24 hours a day. They also can use a debit card, credit card or bank draft to pay automatically each billing period. Visit <http://www.cityoftoccoa.com/pay-your-waterbill.cfm> to register. You will need your account number and 12 digit password on your billing statement.

Automated Phone Service

Call (706) 204-1658

You may pay by debit card, credit card or bank draft using our automated telephone service 24 hours a day, seven days a week. You can also access your account balance using this option. Please have your utility account number handy when using this option.

We will continue to monitor the situation and will update as necessary.